## POSSIBLE METRICS FOR USE IN OUR STUDY – COMPARISONS WITH OTHER STATES By Diana Ferriter

## **Categories of costs that could be examined:**

*Public administration costs*. The costs of providing one or more public agencies to administer the system, resolve disputes, and offer whatever service the legislature mandates – i.e., administrative assessment and surcharge for ERD.

Benefit costs. The costs of benefits paid to injured workers and their dependents.

*Medical costs.* The costs of medical benefits paid to medical providers.

*Benefit delivery expenses.* The costs to private parties – employers, insurers, and workers – of processing and resolving claims. Included are attorneys' fees, medical-legal costs, data processing costs, and the costs for other claims-related activities.

## Possible metrics to compare benefit (other than medical) costs:

Total incurred costs per 100,000 workers – Incurred benefits means the estimates of eventual cost of claims for a specific period of time (includes reserves) – can include benefits paid to injured workers and their dependents and medical benefits.

Frequency of Claims per 100,000 workers – Number of claims classified as TTD, PPD, PTD, and or Fatal for a specific period of time.

Average incurred costs of claims per 100,000 workers – Average cost of claims classified as TTD, PPD, PTD, and or Fatal for a specific period of time. Could also use with medical benefits.

*Duration of TTD* – Calculate the average TTD benefit duration after applying the statutory parameters with respect to the waiting and retrospective periods as well as any limits on TTD duration or dollar amount.

TTD Benefit Levels – Compare maximum weekly TTD rates across states.

*Duration of PTD* – Calculate the average PTD benefit duration after applying the statutory parameters with respect to limits on duration or dollar amount.

PTD Benefit Levels – Compare maximum weekly PTD rates across states.

*Duration of PPD* – Methodology to be determined. Difficult for comparison purposes due to scheduled v. unscheduled types of PPD.

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% of Claims Classified as PPD – Compare percentage across states.

*PPD Benefit Levels* – Compare maximum weekly PPD rates across states.

Duration of Fatality Benefits – States pay benefits to a variety of dependents – NCCI claim data indicate over 95 percent of all fatal work injury claims involve: (1) workers with no dependents entitled to benefits or (2) workers whose sole dependents are their spouses or children. Could consider only these categories of claims.

Fatality Benefit Levels – Compare maximum weekly Fatality rates across states.

## Vocational Rehabilitation Benefits:

Frequency of claims per 100,000 – number of claims receiving Rehabilitation Benefits Average incurred costs per 100,000 – average cost of claims receiving Rehab Benefits Rehabilitation Benefit Levels – compare maximum weekly rehab rates across states Duration of Rehabilitation Benefits – compare maximum duration allowed by states